

## Pan Berkshire CHSWG

### Minutes from Meeting- 17/01/2018 13:30-15:30

#### Attendees

Catriona Bryant	Audiology	Catriona.Bryant@royalberkshire.nhs.uk
Lisa Bull	SCS	Lisa.Bull@RBWM.gov.uk
Paula Lockett	BHFT, School Nursing team	Paula.lockett@berkshire.nhs.uk
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Jane Peters	SCS	<a href="mailto:Jane.peters@rbwm.gov.uk">Jane.peters@rbwm.gov.uk</a>
Ani Sahakian	Audiology	<a href="mailto:Ani.sahakian@royalberkshire.nhs.uk">Ani.sahakian@royalberkshire.nhs.uk</a>
Katie Irelnad	Audiology	Katie.Ireland@royalberkshire.nhs.uk
Helen Kirkham	Rehab Officer HI Team West Berkshire	Helen.Kirkham@westberks.gov.uk
Samantha Barnard	Parent	<a href="mailto:Sc.barnard@btinternet.com">Sc.barnard@btinternet.com</a>
Sue Chan	Parent	<a href="mailto:Sue.wongchan@gmail.com">Sue.wongchan@gmail.com</a>
Alena Riley	Parent	<a href="mailto:Alena.riley@gmx.de">Alena.riley@gmx.de</a>
Carol Hambly	TOD and Area Manager Hearing Support Services (SENS) Oxfordshire	<a href="mailto:Carol.hambly@oxfordshire.gov.uk">Carol.hambly@oxfordshire.gov.uk</a>
Neel Wilson	MSI Coordinator SCS	<a href="mailto:Neel.wilson@rbwm.gov.uk">Neel.wilson@rbwm.gov.uk</a>
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Helen Begbie	SLT	Helen.Begbie@berkshire.nhs.uk
Val Holditch	Manager NHSP in Wexham and Frimley Park	<a href="mailto:Valerie.holditch@nhs.net">Valerie.holditch@nhs.net</a>
Ali McMaster	Manager of NHSP RBFT	<a href="mailto:Ali.mcmaster@royalberkshire.nhs.uk">Ali.mcmaster@royalberkshire.nhs.uk</a>
Nikki Donegan	Consultant Social Worker	Nikki.donegan@scstrust.co.uk

#### Apologies

Helen Farthing	Deaf CAMHS	<a href="mailto:Helen.farthing@dudley.nhs.uk">Helen.farthing@dudley.nhs.uk</a>
Sarada Murthy	Paediatrician KEVII	<a href="mailto:Sarada.murthy@berkshire.nhs.uk">Sarada.murthy@berkshire.nhs.uk</a>
Hazel Needham	Paediatrician RBFT	<a href="mailto:Hazel.needham@royalberkshire.nhs.uk">Hazel.needham@royalberkshire.nhs.uk</a>
Olivia Whiteside	ENT	Olivia.whiteside@fhft.nhs.uk

Jessica Reeves	NDCS	Jessica.reeves@ndcs.org.uk
Kate Smith	Parent Representative	Kate.c.smith@hotmail.co.uk
Diana Crawcour	SCS	Diana.crawcour@rbwm.gov.uk
Lisa Buxton	Health Visitor	Lisa.buxton@berkshire.nhs.uk

### **Presentations**

- These have been circulated with the minutes
- Richard Neale- Phonak Paediatric Solutions- ROGER and Radio Aid Systems
- Jacob Oakes- NDCS Using Radio Aids with Pre School Children

### **Service User Experiences**

The CHSWG would like to thank the parents who kindly shared their experiences to the wider team. This was enlightening and thought provoking and enables us to reflect on our processes and improve them for future service users moving forward.

**Service Updates-** significant news only as limited time

### **Sensory Consortium Service**

- Jane Peters and Lisa Bull informed the wider group that they have a new host authority, which is Wokingham. The process of moving across to the new authority is ongoing and will be completed by the end of the year.
- Jane Peters is the new Head of Service for the Sensory Consortium Service
- Helen Clapson and Gillian Coles have recently retired
- Nicola Wilson is joining SCS this term and will be covering some of the Reading case load.

### **NDCS**

Eva Jolly is currently on a sabbatical for 6 months so Jacob and Jessica are covering in her absence. Welcome to them.

**NDCS Quality Standards-** Early Years Support for children with hearing loss age 0-5 years

Were discussed and Catriona; Isabel and Lisa are going to meet to move this forward.

### **NHSP for FHT – Wexham Hospital**

#### **1. Key performance indicators**

NH1 Q2 2017 8 for FHT - 99.5%

NH2 Q2 2017 8 for FHT – 86.2%

## **NHSP for Royal Berkshire Trust**

### **1. Key performance indicators**

NH1 Q2 2017 – 99.2%

NH2 Q2 2017 – 100.0%

### **2. Diploma training for NHSP staff**

All new screeners have to now complete the diploma and the NHSP team are running this as a joint venture with Virgincare.

Ali McMaster will begin the Diploma in early 18 after completion of the Newborn Hearing Screening OSCE and Care Certificate.

### **3. QA visit for FHT - this only included Wexham Park Hospital .**

Most of the recommended actions have been met but we do need to investigate options regarding the DNA rate for audiology to improve the NH2 target . VH had a meeting with Audiology to make an action plan to address this target.

\*\*PHE QA visit (re all antenatal screening programmes) is scheduled to take place at The Royal Berkshire on 26-27 June 18

### **4. Incidents**

There is a national incident regarding the equipment checks on the hearing screening equipment. This was identified during an audit by the national team. Four babies have been contacted and offered an audiological assessment in Wexham.

It was not necessary to recall any babies at The Royal Berkshire.

### **Group Discussion- How to help Dads feel involved and empowered when a diagnosis of hearing impairment is given to their child.**

#### **Key Points Discussed**

- The parents gave feedback on NDCS days they had attended as a family and then split into Mum and Dad groups.
- Discussion whether the whole family should attend or solely dad and child.
- Dad are more likely to attend if mum goes as well but dad's might hang back if mum was present. However, the group felt that dad's would feel more comfortable attending as a family.

- Richard Neale mentioned that he used to work in children's pastoral sessions known as messy church. They enticed dad's to come along by introducing a bacon sandwich and play session. Richard reported that this built up over time and they eventually introduced more events that dad's feel comfortable engaging with.
- Sam Barnard currently chairs the RDCS and felt that this is something they could help with. This was discussed at their recent meeting and events such as go karting; brewery tour and charity golf day have been mooted.
- The group felt that a Saturday event would be more accessible to dad's due to less work commitments.

The group are going to look over all the suggestions and develop a plan for how we move this forward.